

Salesforce User Guide

CONNECT DATABASE FAO Members

Version 2.0 June 2025

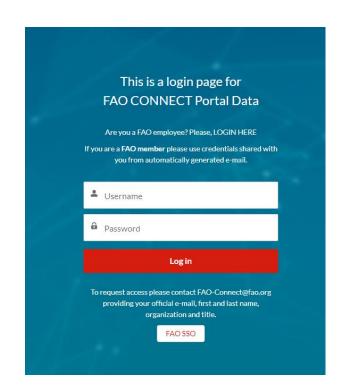
Access to the system

Link to application: https://unfao.my.site.com/FAOConnectPortal/s/



- Provide credentials shared via the same e-mail as FAO Members Gateway
- •Should you have issues with log-in please contact <u>FAO-Connect@fao.org</u> indicating your office and we will re-set credentials for your offcial FAO Member Gateway e-mail





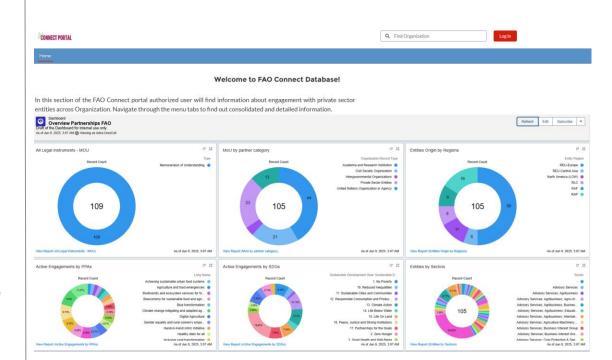


Home Page



Contains

- The Dashboard with the Overview of the active Partnerships of FAO
- Chart with organizations in PSU database by Partner category
- Chart with
 Engagements divided
 by Region
- •Chart with the Active Engagements and the related Programme Priority Areas
- Chart with the Active Engagements and the related SDGs
- •Chart with the Active Entities and the related Sectors

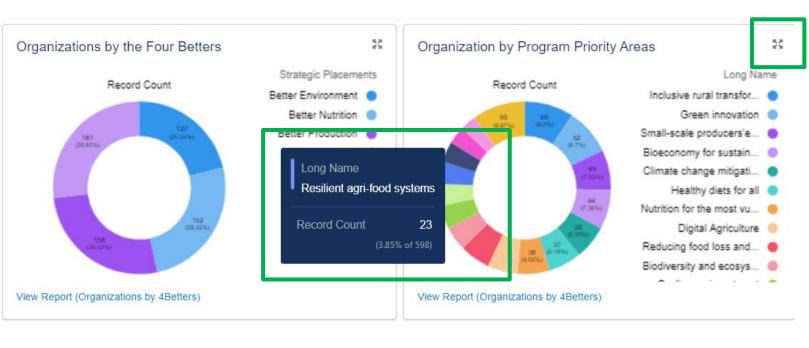




Home Dashboard



To see more details, hover over any section of the chart or enlarge to a separate pop-up window:

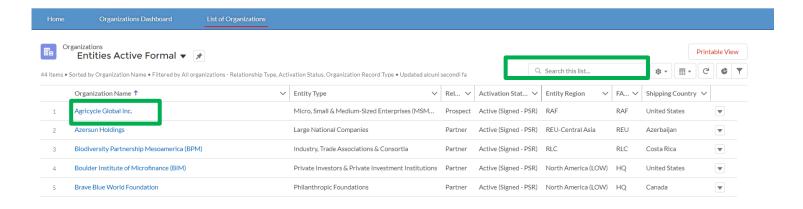




Tab List of Organizations



Contains detailed list of entities with active partnerships. You can search all relevant organizations within the list via country or key words. Or go to the detail of the entity by clicking on a name of the organization. You can also sort data by clicking on the name of each column





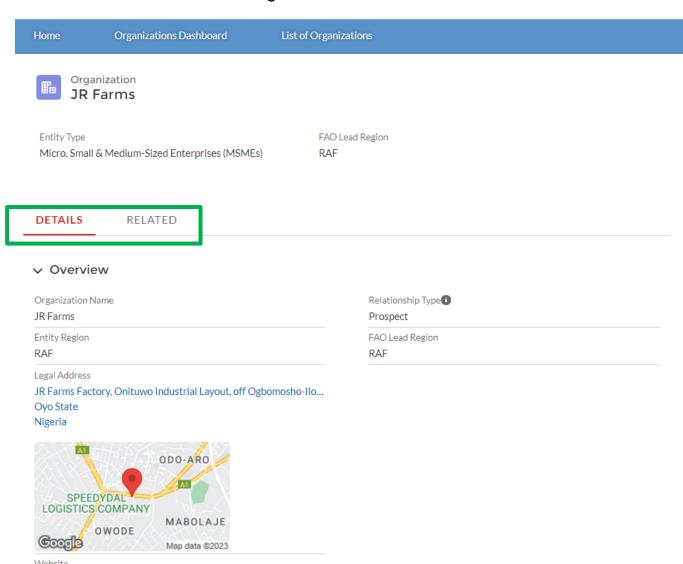
Some standard fields used, like Legal Address Country are referenced in the system with a specific to CRM functionality terminology as "Shipping Country" therefore it may pop-up in standard lists and reports with this label

Individual Organization Record



https://jrfarmsafrica.com

Detailed information, related SDGs, PPAs and legal instruments can be found in individual record of the organization





Help Needed?

Contact our support team at FAO-CONNECT@fao.org

